

708824-2026 - Competition

Luxembourg – IT services: consulting, software development, Internet and support – Provision of the website services

OJ S 199/2026 14/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: European Stability Mechanism (ESM)

Email: procurement@esm.europa.eu

Legal type of the buyer: International organisation

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Provision of the website services

Description: The European Stability Mechanism (ESM) intends to establish a single-provider framework agreement for the provision of website services related to its corporate website (www.esm.europa.eu). The services include the transition and migration of the current website services, migration to a Drupal-centric cloud solution service, ongoing maintenance and support services, website development services and related website management activities. The framework agreement is intended to ensure the continuous operation, enhancement, maintenance and support of the ESM website throughout the contract term.

Procedure identifier: cb115b90-f9c3-4c34-b0c2-b90226fa0ee2

Internal identifier: PRC0004080

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72400000 Internet services

2.1.2. Place of performance

Postal address: 6a Circuit de La Foire Internationale, 1347 Kirchberg Luxembourg

Town: Luxembourg

Postcode: 1347

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

2.1.4. General information

Legal basis:

Other

Neither Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 nor Regulation (EU, Euratom) 2018/1046 of the European Parliament and of the Council of 18 July 2018 (as amended) apply to the ESM. The ESM procures supplies, services, and works on its own behalf and for its own account pursuant to the ESM procurement policy as published on the ESM website.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Website Services

Description: The European Stability Mechanism (ESM) intends to establish a single-provider framework agreement for the provision of website services related to its corporate website (www.esm.europa.eu). The services include the transition and migration of the current website services, migration to a Drupal-centric cloud solution service, ongoing maintenance and support services, website development services and related website management activities. The framework agreement is intended to ensure the continuous operation, enhancement, maintenance and support of the ESM website throughout the contract term.

Internal identifier: PRC0004080

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72413000 World wide web (www) site design services

Additional classification (cpv): 72212224 Web page editing software development services

5.1.2. Place of performance

Postal address: 6a Circuit de La Foire Internationale

Town: Luxembourg

Postcode: 1347

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Duration: 54 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: As stated in the procurement documents

Criterion:

Type: Price

Description: As stated in the procurement documents

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 28/10/2026 11:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.esm.europa.eu/how-we-work/procurement>

Ad hoc communication channel:

Name: Procurement documents

URL: <https://www.esm.europa.eu/procurement>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://intendhost.co.uk/esm/asp/Home>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 09/11/2026 11:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Justification for the duration of the framework agreement: The duration of 54 months is required to ensure business continuity, allow for the transition from the incumbent provider, support the migration to the Drupal-centric cloud solution service and provide sufficient time for the delivery, maintenance and ongoing development of the ESM website.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: European Stability Mechanism (ESM)

Review organisation: European Stability Mechanism (ESM)

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: European Stability Mechanism (ESM)

Organisation providing additional information about the procurement procedure: European Stability Mechanism (ESM)
Organisation providing offline access to the procurement documents: European Stability Mechanism (ESM)
Organisation providing more information on the review procedures: European Stability Mechanism (ESM)

8. Organisations

8.1. ORG-0001

Official name: European Stability Mechanism (ESM)
Registration number: ESM
Postal address: 6a Circuit de la Foire Internationale
Town: Luxembourg
Postcode: 1347
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Contact point: Mrs Dr. Asta Gerhardt
Email: procurement@esm.europa.eu
Telephone: +352 2609620
Internet address: <https://www.esm.europa.eu/>
Information exchange endpoint (URL): <https://www.esm.europa.eu/procurement>

Roles of this organisation:

Buyer
Procurement service provider
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Review organisation
Organisation providing more information on the review procedures
Mediation organisation
Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

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