Questions & Answers 1– Provision of Reconciliation Tool Services IT/21/REC/AG/23 24/11/2023

| Question n. 1 | Is the requirement to deploy the solution on a cloud environment? If so, would it be client private cloud or FIS hosted? |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Answer n. 1 | No, this is not required. The solution can be installed on ESM servers. |
| Question n. 2 | Can the xlsx files be converted and provided in csv format? |
| Answer n. 2 | The objective is to reconcile our end files, if they are using a xlsx format then these files should be reconciled AS IS. |
| Question n. 3 | Source files on user local drives would not fit the DIM architecture, would these files be provided either via SFTP (if hosted) or on a central files server for ingestion? |
| Answer n. 3 | Currently all daily reports are copied from SFTP to our an ESM central files server. |
| Question n. 4 | Can you provide clarity on the number of recon processes to be configured during initial implementation? a. Number of sources per recon process b. Whether the recon is a 2/3/4 way recon process |
| Answer n. 4 | a. We have around 450 templates implemented.b. 2 way recon process |
| Question n. 5 | What are the volumes per day/month? |
| Answer n. 5 | 400-800 execution per month |