

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:467514-2021:TEXT:EN:HTML>

**Luxembourg-Luxembourg: Provision of e-Learning content  
libraries and tailor made interactive e-Learning courses  
2021/S 181-467514**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Stability Mechanism (ESM)  
Postal address: 6a, Circuit de la Foire Internationale  
Town: Luxembourg  
NUTS code: LU000 Luxembourg  
Postal code: L-1347  
Country: Luxembourg  
E-mail: [procurement@esm.europa.eu](mailto:procurement@esm.europa.eu)  
Telephone: +352 2609620

**Internet address(es):**

Main address: <https://www.esm.europa.eu/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.esm.europa.eu/procurement>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of e-Learning content libraries and tailor made interactive e-Learning courses  
Reference number: HR/09/EL/AA/21

**II.1.2) Main CPV code**

80420000 E-learning services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The objective of this procurement procedure is to identify service providers able to provide readily available off-the-shelf e-Learning content libraries related to the following themes:

- theme 1: software,
- theme 2: core competencies and key skills areas,
- theme 3: specialised/technical training.

In addition to the off-the-shelf e-learning resources, the ESM needs from time to time also to build new and/or update online courses on specific learning topics for ESM.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

As indicated in the PQD document.

II.2) **Description**

II.2.1) **Title:**

Lot 1: provision and implementation of readily available off-the-shelf e-Learning content libraries in a variety of formats and lengths

Lot No: 1

II.2.2) **Additional CPV code(s)**

80420000 E-learning services

II.2.3) **Place of performance**

NUTS code: LU00 Luxembourg

II.2.4) **Description of the procurement:**

The objective of this procurement procedure is to identify service providers able to provide readily available off-the-shelf e-Learning content libraries related to the following themes:

Theme 1: software:

- Microsoft Office Suite (Office 365),
- data visualisation and analytics (Tableau).

Theme 2: core competencies and key skills areas:

- teamwork and collaboration:
  - building relationships,
  - teamwork,
  - handling conflict,
  - collaboration.
- communication and interpersonal skills:
  - active listening,
  - presentation skills,
  - business writing skills,
  - negotiations skills,
  - persuasion and influencing skills.
- risk awareness and management:
  - risk awareness,
  - risk management.
- resilience, flexibility and change:
  - flexibility and adaptability,
  - building resilience,
  - dealing with change,
- developing self and others:
  - developing a growth mindset,
  - efficiency and productivity,
  - mentoring and coaching skills.
- leveraging diversity and inclusion:
  - diversity awareness,
  - inclusive leadership.
- critical and strategic thinking:
  - critical thinking,
  - strategic thinking.
- problem solving:
  - structure thinking,
  - systems thinking.
- Innovative thinking:
  - innovation skills.
- leadership and management:
  - setting direction,
  - fostering commitment and engagement,
  - employee development,
  - managing performance,
  - delegation skills,
  - emotional intelligence.

Theme 3: specialised/technical training:

- financial markets (e.g. money markets, equity, commodities, derivatives, bonds, options, financial analysis, benchmarks, securitization, financial reporting, risk management, global and European Financial Regulation);
- economics (e.g. economic policy, macroeconomics, econometrics, financial programming, monetary policy, non-bank financial institutions);
- project management (e.g. Agile, PM#);
- fintech and data science (e.g. blockchain, AI, machine learning);
- legal and compliance.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Provision of design, delivery and implementation of tailor-made interactive e-Learning courses

Lot No: 2

II.2.2) **Additional CPV code(s)**

80420000 E-learning services

II.2.3) **Place of performance**

NUTS code: LU00 Luxembourg

II.2.4) **Description of the procurement:**

The ESM seeks to partner with one experienced service provider in this area who can design and develop customised e-Learning solutions.

Creating such courses may start from existing internal content (e.g. PowerPoint slides, policies, notes, other documents) or from a description of the specific learning objectives which cannot be achieved through other solutions.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.5) **Information about negotiation**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 14/10/2021

Local time: 11:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 25/10/2021

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.3) **Additional information:**

Neither Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014, nor Regulation (EU, Euratom) No 966/2012 of the European Parliament and of the Council (as amended) apply to the ESM. The ESM procures supplies, services and works on its own behalf and for its own account pursuant to the ESM procurement policy as published on the ESM website. This procurement is carried out by the ESM under a negotiated procedure in the meaning of the ESM procurement policy. Please refer to the ESM website for additional details.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: ESM Procurement Review Panel  
Postal address: 6a, Circuit de la Foire Internationale  
Town: Luxembourg  
Postal code: L-1347  
Country: Luxembourg  
E-mail: [procurementreview@esm.europa.eu](mailto:procurementreview@esm.europa.eu)

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: ESM Procurement Review Panel  
Town: Luxembourg  
Country: Luxembourg  
E-mail: [procurementreview@esm.europa.eu](mailto:procurementreview@esm.europa.eu)

VI.5) **Date of dispatch of this notice:**

07/09/2021