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**Luxembourg-Luxembourg: Provision of Oracle Support and Implementation Services  
2019/S 061-140621**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

European Stability Mechanism (ESM)  
6a Circuit de la Foire Internationale  
Luxembourg  
L-1347  
Luxembourg  
Contact person: Asta Gerhardt  
Telephone: +352 2609620  
E-mail: [procurement@esm.europa.eu](mailto:procurement@esm.europa.eu)  
NUTS code: LU000

**Internet address(es):**

Main address: <http://www.esm.europa.eu>

**I.2) Information about joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.esm.europa.eu/procurement>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of Oracle Support and Implementation Services  
Reference number: IT/01/IP/AG/19

**II.1.2) Main CPV code**

72000000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

In 2017 the ESM selected Oracle Fusion Cloud as Software as a Service (“SaaS”) for its current applications: ERP (Enterprise Resource Planning), HCM (Human Capital Management including Taleo) and EPM (Enterprise Performance Management).

The ESM intends to establish a framework agreement with a single Service Provider for the provision of Oracle support and implementation services.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

72212451

72261000

II.2.3) **Place of performance**

NUTS code: LU000

II.2.4) **Description of the procurement:**

The Service Provider will be required to provide support and implementation services defined in the procurement documents. The ESM will award the framework agreement to the Service Provider who meets best the award

Criteria set in the procurement documents and obtains the highest final score.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

N/A

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.5) **Information about negotiation**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 17/04/2019

Local time: 11:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 10/05/2019

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) **Conditions for opening of tenders**

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

Neither Directive 2014/24/EU of the European Parliament and of the Council of 26.2.2014, nor Regulation (EU, Euratom) No. 966/2012 of the European Parliament and of the Council (as amended) apply to the ESM.

The ESM procures supplies, services and works on its own behalf and for its own account pursuant to the

ESM Procurement Policy as published on the ESM website. This procurement is carried out by the ESM under

a negotiated procedure in the meaning of the ESM Procurement Policy. Please refer to the ESM website for additional details.

VI.4) **Procedures for review**

VI.4.1) **Review body**

ESM Procurement Review Panel

6a, Circuit de la Foire

Luxembourg

L-1347

Luxembourg

E-mail: [procurementreview@esm.europa.eu](mailto:procurementreview@esm.europa.eu)

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

ESM Procurement Review Panel

Luxembourg

Luxembourg

E-mail: [procurementreview@esm.europa.eu](mailto:procurementreview@esm.europa.eu)

VI.5) **Date of dispatch of this notice:**

20/03/2019