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**Luxembourg-Luxembourg: Provision of Website Development, Maintenance and Support
2018/S 192-433087**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

European Stability Mechanism (ESM)
6a Circuit de la Foire Internationale
Luxembourg
L-1347
Luxembourg
Contact person: Marion Courbis
Telephone: +352 2609620
E-mail: procurement@esm.europa.eu
NUTS code: LU000

Internet address(es):

Main address: <http://www.esm.europa.eu>

I.2) Information about joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at:
www.esm.europa.eu

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of Website Development, Maintenance and Support
Reference number: CM/04/WS/MC/18

II.1.2) Main CPV code

72000000

II.1.3) Type of contract

Services

II.1.4) Short description:

The ESM intends to establish a framework agreement with a single provider for the provision of website services to enhance, develop, maintain, host and support the ESM's website. The services will consist of projects and ongoing services.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

72410000

72400000

72420000

II.2.3) **Place of performance**

NUTS code: LU0

II.2.4) **Description of the procurement:**

The ESM intends to establish a framework agreement (for a term of 4 years) with a single provider to supply a comprehensive range of website services as described in Annex 1 of the procurement documents to enhance, develop, maintain, host and support its website. Services include:

Projects:

- Transition of Website Services from the existing provider (if applicable),
- Move to a Drupal-centric cloud solution service,
- Code review and update.

Ongoing services:

- Maintenance and support (including ticketing tool and incident management, automated monitoring tool),
- Development,
- General requirements.

Further details can be found in the procurement documents (Annex 1).

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As stated in the procurement documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.5) Information about reserved contracts

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

III.2.2) Contract performance conditions:

III.2.3) Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.1.5) Information about negotiation

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 05/11/2018

Local time: 11:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 23/11/2018

IV.2.4) Languages in which tenders or requests to participate may be submitted:

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

Neither Directive 2014/24/EU of the European Parliament and of the Council of 26.2.2014, nor Regulation (EU, Euratom) No 966/2012 of the European Parliament and of the Council (as amended) apply to the ESM. The ESM procures supplies, services and works on its own behalf and for its own account pursuant to the ESM Procurement Policy as published on the ESM website. This procurement is carried out by the ESM under a Negotiated Procedure in the meaning of the ESM Procurement Policy. Please refer to the ESM website for additional details.

VI.4) **Procedures for review**

VI.4.1) **Review body**

ESM Procurement Review Panel
6a, Circuit de la Foire
Luxembourg
L-1347
Luxembourg
E-mail: procurementreview@esm.europa.eu

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

ESM Procurement Review Panel
Luxembourg
Luxembourg
E-mail: procurementreview@esm.europa.eu

VI.5) **Date of dispatch of this notice:**

24/09/2018